

HOUSING SUPPORT FOR THE AGED WORKER

position number	iChris
status	Part Time, on-going (PT)
FTE	0.8 FTE
network	Services
agreement	Community Health Centre (Stand Alone Services) Social and Community Service Employees Multi Enterprise Agreement 2022
classification	SACS Employee Level 4 PP1
reports to	Program Facilitator Aged Residential and Outreach

about us	cohealth is a not-for-profit community health organisation. We provide health and support services in Melbourne's CBD, northern and western suburbs, and on the East Coast of Tasmania. Our work is guided by our Strategy 2025–2035, a bold pathway toward our vision of healthy communities, healthy people.
what we do	We partner with communities to improve health and wellbeing and address health and social inequality. Our aspiration is for healthier communities where everyone – regardless of background or geography – can access quality care and experience better health and social outcomes.
our organisation	cohealth is a community health organisation with an ambitious strategic plan. We exist to improve health and wellbeing for all, specialising in support for those experiencing challenges to being healthy and well.
our people	People who work at cohealth are passionate about social justice and committed to delivering high quality health care and promoting and protecting human rights.
diversity and inclusion	We want people of all ages, gender identities, sexualities, cultural backgrounds, and abilities to feel safe to bring their whole selves to cohealth. We are a Rainbow Tick Accredited organisation with over 20% of our staff from the LGBTQIA+ community. To find out more about us click here

network overview

Services Network

Our vision is for healthy communities and healthy people. We do this by providing care for individuals, community, and society, improving the health and wellbeing of the communities we serve, and addressing inequality in society.

We champion universal health care and human rights and strive for health and social equity. This is what we mean when we say care for all. Care for all is achieved when all people have access to the full range of health services they need, when and where they need them, and without financial hardship.

cohealth's services network delivers strong, people-centred primary and community health care that prioritises individuals and communities experiencing inequality. Our services focus not only on preventing and treating disease and illness, but also on helping to improve wellbeing and quality of life.

position overview and purpose

The Housing Support for the Aged program supports older people living in social housing with multiple and complex needs who have been identified as being at risk of homelessness.

The program aims to improve the health and wellbeing of older people with unmet support needs by assisting clients to maintain their housing and independence. The program provides short to medium term case management support to ensure clients obtain access to health, welfare and community services.

The position is funded to provide support to people living in the City of Maribyrnong, Hobsons Bay, City of Melbourne and Moonee Valley.

key accountabilities

Direct Care Work

- Provide outreach support and manage an allocated caseload through a short/medium term collaborative and client-centred case management framework.
- Complete comprehensive needs assessment and client centred care plans that are targeted and achievable to meet clients' holistic needs.
- Facilitate and advocate clients' access to community resources and services (general health, counselling, employment, education, recreation, housing, substance use)
- Establish and maintain relationships with relevant service providers, partner agencies and key community stakeholders to ensure clients' outcomes.

	<ul style="list-style-type: none"> Assess and administer flexible care funds in consultation with AROT Program Facilitator and established program guidelines.
Administrative responsibilities	<ul style="list-style-type: none"> Maintain and complete client files, including keeping case notes, and statistical/program records according to organisational policy and funding requirements.
Team Development	<ul style="list-style-type: none"> Be an active participant in Aged Residential and Outreach team meetings and HSAP meetings. Engage in regular supervision with Aged residential and Outreach program facilitator.
culture and teamwork	<ul style="list-style-type: none"> Champion cohealth's culture to promote teamwork, employee development and empowerment in order to foster a culture of high performance and a workforce which demonstrates behaviours consistent with cohealth's values. [Any additional comments]
quality and continuous improvement	<ul style="list-style-type: none"> Contribute to the principles of continuous improvement as contained in cohealth's quality system and ensure compliance with cohealth policies/procedures. Contribute to the implementation and improvement of the quality systems within cohealth, in particular the Services Network, and ensure compliance with documented procedures and processes.
health & safety compliance	<ul style="list-style-type: none"> Provide and maintain a working environment that, as far as reasonably practicable, is safe and without risks to the health, safety and wellbeing of all (employees, contractors, volunteers). Maintain awareness of and compliance with health and safety policies and procedures to maintain a safe working environment. Take corrective action to remedy safety hazards or risks and restore a safe working environment
others	

position requirements

- Social Work degree or equivalent relevant qualifications
- Working with Children's Check (WWCC)
- Nationally Coordinated Criminal History Check (NCCHC)
- Victorian Driver's License
- Immunisation Category C to be produced for sighting upon request

key selection criteria

- Social Work degree or equivalent relevant qualification
- Demonstrated ability to engage respectfully and appropriately with people from culturally and socially diverse backgrounds, and from marginalised groups within the community.
- Experience working in the health/community sector including advanced skills in care coordination and case management with complex clients.
- Demonstrate ability to work independently as well as an ability to work in a team.
- Knowledge of the social determinants of health and the barriers marginalised people experience in achieving health outcomes.
- Understanding of issues affecting older people at risk of homelessness.
- Ability to successfully navigate the Victorian Public Housing system and advocate for vulnerable older people living in social housing.
- Strong belief and personal alignment in cohealth Values and Mission

cohealth is a child safe and equal opportunity employer that offers generous salary packaging and opportunity to undertake professional training and development opportunities. Aboriginal and Torres Strait Islander people, and those who speak languages other than English are encouraged to apply.

document No:	
owner:	
review date:	•
approved by:	