

Clinic Nurse - Homeless Health and Support Service

position number	P0053
status	Part Time, on-going (PT)
FTE	0.6
network	Services
agreement	Nurses And Midwives (Victorian Public Sector) Single Interest Employers Agreement 2024-2028
classification	Community Health Nurse - ZJ1
reports to	Program Facilitator - Homeless Health & Support Service

about us	cohealth is a not-for-profit community health organisation. We provide health and support services in Melbourne's CBD, northern and western suburbs, and on the East Coast of Tasmania.
what we do	Our work aims to improve the health and wellbeing of our communities and address health and social inequality.
our organisation	cohealth is a community health organisation with an ambitious strategic plan. Our mission is to improve health and wellbeing for all and tackle inequality, in partnership with people and the communities they live in.
our people	People who work at cohealth are committed to designing and delivering high quality health care and promoting and protecting human rights.
diversity and inclusion	We want people of all ages, gender identities, sexualities, cultural backgrounds, and abilities to feel safe to bring their whole selves to cohealth. We are a Rainbow Tick Accredited organisation with over 20% of our staff from the LGBTQIA+ community. To find out more about us click here

network overview

Services Network

Our vision is for healthy communities and healthy people. We do this by providing care for individuals, community, and society, improving the health and wellbeing of the communities we serve, and addressing inequality in society.

We champion universal health care and human rights and strive for health and social equity. This is what we mean when we say care for all. Care for all is achieved when all people have access to the full range of health services they need, when and where they need them, and without financial hardship.

cohealth's services network delivers strong, people-centred primary and community health care that prioritises individuals and communities experiencing inequality. Our services focus not only on preventing and treating disease and illness, but also on helping to improve wellbeing and quality of life.

position overview and purpose

This position involves working independently and autonomously, providing comprehensive nursing services to the community, including quality clinical nursing services that are culturally appropriate and responsive to individual needs. Assessment, treatment, care planning, cross sector service coordination and health education are essential elements of the services provided by nursing staff.

The role requires providing nursing with a focus on people experiencing primary homelessness, who may also experience complex mental ill-health and substance use. The nurse also provides multidisciplinary health care and care planning to the general community. The role of the community health nurse is to enhance the quality delivery and integration of health care by providing nursing services within a multidisciplinary team framework.

The service model includes scheduled and drop in based clinical appointments, community outreach engagement, offsite clinics, individual and group-based health education and promotion sessions, and involvement in a variety of community-based programs. The model involves access to GPs via phone and referral to cohealth services.

Clinic Nurse – Homeless Health & Support Services will work within a multidisciplinary team to provide holistic, client centred and coordinated healthcare. Using a strengths-based approach the Clinic Nurse – Homelessness will collaborate with clients, their carers and other service providers, to develop meaningful care plans.

key accountabilities

provision of clinical nursing care	<ul style="list-style-type: none"> • Provide a flexible and responsive service to people experiencing homelessness • Deliver high quality clinical nursing service which includes both physical and mental health assessments • Provide high quality integrated care using both cohealth and external programs and agencies • Operate a triage service which entails the management of injuries and other emergencies; ensure a smooth transition for clients through the clinic and the referral of clients to other health providers, both internally and externally • Provide nursing consultancy to cohealth staff and to staff from local health and welfare agencies • Provide support to the medical practice and community through the management of recall systems • Act within the General Practice and Nursing standards, codes, guidelines, legislation and regulations • Provide appropriate evidence-based treatment and nursing care to client in accordance with policies of the clinic • Identify clients requiring goal directed care plans and implement using an integrated health care framework
health education and health promotion	<ul style="list-style-type: none"> • Contribute to and participate in health education and promotion programs aimed at maximising good health and preventing illness in response to community needs • Act as an advocate for individual clients/groups of clients as appropriate • Establish and maintain effective working relationships with stakeholders and regularly participate in team and organisational activities
quality improvement	<ul style="list-style-type: none"> • Adhere to infection control policy • Participate in professional development • Develop and lead organisational and discipline-specific quality Improvement activities • Participate in multi-disciplinary team meetings and Homeless Health & Support Service team meetings • Develop and deliver appropriate health strategies and information for clients
administrative responsibilities	<ul style="list-style-type: none"> • Maintain and complete client files and statistical/program records in keeping with the organisation's policy and funding requirements • Monitor and order educational materials, literature and clinic supplies • Maintain current ordering processes with budgetary constraints

culture and teamwork	<ul style="list-style-type: none"> • Champion cohealth's culture to promote teamwork, employee development and empowerment in order to foster a culture of high performance and a workforce which demonstrates behaviours consistent with cohealth's values
quality and continuous improvement	<ul style="list-style-type: none"> • Contribute to the principles of continuous improvement as contained in cohealth's quality system and ensure compliance with cohealth policies/procedures • Contribute to the implementation and improvement of the quality systems within cohealth, in particular the Services Network, and ensure compliance with documented procedures and processes
health & safety compliance	<ul style="list-style-type: none"> • Provide and maintain a working environment that, as far as reasonably practicable, is safe and without risks to the health, safety and wellbeing of all (employees, contractors, volunteers) • Maintain awareness of and compliance with health and safety policies and procedures to maintain a safe working environment • Take corrective action to remedy safety hazards or risks and restore a safe working environment

position requirements

- Registered Division 1 Nurse
- Current practicing licence with AHPRA
- Minimum 3 years postgraduate experience
- Working with Children's Check (WWCC)
- Nationally Coordinated Criminal History Check (NCCHC)
- Victorian Driver's License
- Immunisation Category A to be produced for sighting upon request

key selection criteria

Mandatory

- Ability to work autonomously and as a part of a team and to work within limited time frames
- Demonstrated client-focused approach in service provision
- A sensitivity to, and understanding of, individual needs, including people with disabilities and people from culturally and linguistically diverse backgrounds and at risk of homelessness
- A high level of written, oral communication and interpersonal skills

- Demonstrated experience and skills with standard computer software applications including Microsoft Office programs and patient/ client management systems
- Demonstrated experience in community nursing settings, working with vulnerable individuals who have complex needs and experiences of homelessness
- Strong belief and personal alignment in cohealth Values and Mission

Desirable

- Immunisation accreditation
- Community Health GP experience
- Experience in clinical practice associated with community-based nursing

cohealth is a child safe and equal opportunity employer that offers generous salary packaging and opportunity to undertake professional training and development opportunities. Aboriginal and Torres Strait Islander people, and those who speak languages other than English are encouraged to apply.

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