

## POSITION DESCRIPTION

**Title:** Carer Support Practitioner

**Award:** Social, Community, Home Care & Disability Services Industry Award 2010

**Classification:** Community Services Worker Level 3

### Position Objective:

To ensure high-quality therapeutic carers are authorised and available to support children and young people within the Permanency Support Program (PSP).

### Role Description:

The Carer Support Practitioner is required to implement strategies and engage the local community to attract and recruit new foster carers. This role is engaged in the assessment and review of foster and kinship carers to ensure they can provide therapeutic parenting to children and young people.

The Carer Support Practitioner provides ongoing support services to carers to ensure they can provide quality therapeutic care for children and young. This includes the delivery of psychoeducation and specialised carer training and mentoring.

The Carer Support Practitioner works closely with the case management team to ensure an integrated service delivery model, which incorporates the Sanctuary Model framework and will implement culturally informed trauma practices for use when working with Aboriginal children and families.

### Primary Responsibilities:

#### Values, Sanctuary and Culturally Inclusive Practice

- Work in alignment with the Sanctuary Model Pillars, Anglicare's Values, and Anglicare's Code of Conduct
- Commit to training in the trauma-informed Sanctuary Model and implementing this model of care in day-to-day work with children, young people, and carers.
- Work from and model a culture of respect and empowerment to support carers, children and young people and their families.
- Prioritise cultural strengths-based practice when working with Aboriginal children, carers, and families.
- Develop networks, consult and collaborate with Aboriginal communities and organisations in the recruitment and support of Aboriginal carers.
- Ensure culturally inclusive resources and support when working with Aboriginal people and families.

### **Recruiting, Assessing and Training Carers**

- Work with the Senior Carer Practitioner to conduct recruitment activities, including responding to foster carer enquiries and supporting Exchange of Information sessions.
- Develop and deliver community engagement strategies and partnerships to support carer recruitment activities.
- Participate in foster carer and kinship carer assessment interviews and activities.
- Conduct and assist with carer reviews.
- Organise, assist and participate in carer events, including training events.

### **Supporting Authorised Carers**

- Work with the case management team to provide emotional and practical support to carer households.
- Contribute to implementing Therapeutic Response Plans for individual children or young, particularly with carers.
- In consultation with the Senior Carer Practitioner, establish a carer-to-carer mentoring program, facilitating the matching of carers and the ongoing monitoring of this program.

### **Administration and Supervision**

- Process all probity checks and household safety checks for foster carer and kinship carer applications.
- Assist with data entry for the NSW Carer Register and The Care Manager (TCM) in accordance with regulatory compliance requirements.
- Actively engage and participate in monthly Sanctuary supervision with your line manager.
- Work in accordance with Anglicare's overarching operational priorities and relevant policies and procedures.
- Commitment to training and participating in professional development activities.
- Participation in the on-call roster.

### **Qualifications:**

Diploma or bachelor's degree in community services, human services, social work or welfare or a related discipline.

### **Key skills and experience:**

- Demonstrated experience working with and supporting vulnerable children, young people and their families or carers, including those from an Aboriginal or Culturally and Linguistically Diverse background.
- Demonstrated skills or experience in community engagement and building community partnerships
- Experience and skills in working with carers or families in a trauma-informed way.
- Ability to work independently and as part of a team.
- Excellent verbal and communication skills, including experience in report writing and data entry.

- Ability to work under pressure and complete required tasks in a timely fashion.

**Key knowledge areas:**

- NSW Children and Young Persons (Care and Protection) Act 1998 and Regulation 2012.
- NSW Child Safe Standards for Permanent Care.
- Knowledge of inter-generational trauma and its impact on Aboriginal people, families, and communities.
- Demonstrated knowledge of Aboriginal culture.

**Desirable :**

- Current registration in the Step by Step (SbS) 2016 Assessment tool
- Previous practical experience in foster care/Out of Home Care.
- Experience and commitment to working culturally safely with Aboriginal young people, their families, and communities.

**Other Requirements**

- The role requires travel across the Anglicare Sydney region.
- The position also includes some outside-of-usual business hours and the ability to work flexibly.
- NSW WWC Check
- Current Australian Drivers Licence

**Reports to:**

Senior Carer Practitioner

**Direct reports:**

Nil